

Millinocket Memorial Library Director's Report

January/February 2026

Prepared by Library Director, Anna Jensen, for Millinocket Town Council, 2.20.26



LIBRARY UPDATES

Programs

Recent programs have included a session about how to become a Red Cross volunteer, for which we also partnered with the fire department. Winter (especially this winter, with the director transition) is a slower time for programs, but we continue to have good attendance at our weekly Teen Craft Collab and adult Mahjong programs! We have a kids' Pokemon club that has been meeting regularly, and a kids' Comic Book Creators Club as well.

In March, we're hosting three Senior Coffee Chats featuring Mobile Health Crisis Services, the Katahdin Collaborative, and Thrive Penobscot. We will have a Rock Talk on March 17th that has been very popular in past years. We're also looking forward to the return of Celtic Night to the library on March 27!

Staffing

I joined the library on January 20! The current staff, board members, and community partners have been so helpful in orienting me to the library's work. Folks around town have also been so friendly and welcoming. I'm glad to be here and am looking forward to presenting to the Council next month.

Help Desk

In January, we served 21 people through help desk appointments, phone calls, and resource referrals as part of the Help Desk service. We also helped 29 people with resource navigation or tech help at the circ desk. Heating continues to be a concern for many people in our area, and the Katahdin Strong campaign that we're helping to lead has raised more than \$36,000 towards heating assistance. The heating assistance group is still actively raising funds for that effort, as well as raising awareness about the program around the tri-town area.

Facilities

In January and February we have been working on a network rewiring project, which should (hopefully) resolve some of our network problems and also make it easier to troubleshoot internet issues in the future.

We are investigating additional funds for roof replacement and re-insulation.

We had a joint application with the town but unfortunately roof repair was not an allowable expense under the funds awarded.

Portland Glass came up in early February but was unable to replace the window pane in the children's room; the soil has heaved under the window and made the fit too tight to insert a new pane. We will contact them to return once things have thawed.

LIBRARY STATISTICS

Patrons	January 2026	December 2025	Change	January 2025
Cardholders	3285	3242	43	3032
Adult Cardholders	2580	2551	29	2381
Youth Cardholders	685	679	6	644
Millinocket Resident Cardholders	2416	2401	15	2255
Out of State Cardholders	95	95	0	72

Circulation	January 2026	December 2025	Change	January 2025
Active Cardholders	285	293	-8	342
Circulation	1050	1018	32	1007
Active Cloudlibrary Users	34	27	7	36
Imagination Library Users	178	178	0	190

Program Engagement	January 2026	December 2025	Change	January 2025
Library Website Visits	1890	2486	-596	2820
Facebook Likes	2112	2098	14	2010
Instagram Followers	758	743	15	712
Adult Programs	8	5	3	5
Adult Program Attendance	75	44	31	44
Children's Programs	5	15	-10	13
Children's Program Attendance	22	38	-16	31
Community Meetings	17	17	0	22
Community Meeting Attendance	72	80	-8	158
Foot Traffic	2156	2293	-137	2131
Library Volunteer Hours	67	97	-30	189

Number of Reportable Incidents	2	2	0	3
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Facilities	January 2026	December 2025	Change	January 2025
Hours Open	158	168	-11	161
Computer Sessions	247	353	-106	274
Public Meeting Room Use	130	135	-5	154
EV Charges	1	10	-9	1